



CITY OF CAPE TOWN
ISIXEKO SASEKAPA
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22 July 2014

To whom it may concern

This serves to confirm that Buyolo Business Advisory Services ("Buyolo") was appointed by City of Cape Town's Tourism Department in 2011 and in 2013.

The scope of work in 2011 was to facilitate Responsible Tourism awareness sessions to emerging tourism businesses and stakeholders.

In 2013 they were appointed for the Department's Tourism Ambassador Programme aimed at changing negative perceptions with regard to safety and security of visitors to Cape Town. Buyolo facilitated workshops in communities where participants' capacity to guide tourists at various tourism sites and be the eyes and ears of law enforcement agencies was enhanced.

The department has had no cause during these periods to doubt their professionalism, efficiency and the quality of work in the execution of the projects.

Thank you.

Yours Sincerely,

A handwritten signature in black ink, appearing to be 'Nombulelo Mkefa', written over a horizontal line.

Nombulelo Mkefa
DIRECTOR: TOURISM